Expert Witness Instructions Shouldn't Be Complicated



EXPERT WITNESS GATEWAY

The Gateway Makes Them Simple

Finding the right expert witness is only part of the challenge. Managing the instruction, coordinating documents, tracking deadlines and maintaining communication can be just as demanding. Expert Witness Gateway is changing that, offering legal professionals a faster, simpler and more transparent way to instruct and work with expert witnesses.

The Problem with Traditional Expert Instructions

For many solicitors, instructing an expert witness remains an unnecessarily time-consuming process.

Finding a suitable expert can involve multiple emails, telephone calls and enquiries to different agencies. Obtaining CVs, comparing fees, confirming availability and establishing reporting timescales can take days, sometimes longer.

And that is before the expert has even been instructed.

Once an instruction is underway, further challenges arise. Documents are exchanged across email chains, deadlines are tracked separately, updates must be requested and important communications can become buried in already crowded inboxes.

For legal professionals managing demanding caseloads, these administrative tasks consume valuable time that could be better spent progressing cases and supporting clients.

But what if the entire process could be managed in one place?

A Simpler Way to Find and Instruct Experts

Expert Witness Gateway was developed to address these frustrations and make expert instructions easier for everyone involved.

More than an expert directory or traditional agency, the Gateway is a dedicated digital platform connecting solicitors and other instructing parties directly with medical and non-medical expert witnesses across the UK.

The process is straightforward:

(1) **Open a case –** Create a case within the Gateway and enter the relevant details and requirements.
(2) **Upload documents –** Securely add the materials needed for experts to consider the instruction.
(3) **Find suitable experts –** Browse relevant expert profiles, specialisms and experience.
(4) **Review CVs and quotations –** Access expert CVs, transparent fee breakdowns and anticipated timescales.
(5) **Send an enquiry –** Contact suitable experts directly through the platform.
(6) **Confirm the instruction –** Once an expert has accepted and the necessary approvals are in place, progress the instruction within the same workspace.
(7) **Receive the report –** The completed expert report is uploaded directly to the case, ready for the instructing party to access.

No unnecessary duplication. No complicated handovers. No need to manage the instruction across multiple disconnected systems.

Transparency from the Very Beginning

One of the most significant frustrations in expert witness instructions is uncertainty.

How much will the report cost? What work is included? When can the expert deliver? Has the expert received the latest documents? Where has the instruction reached?

The Gateway is designed to make these questions easier to answer.

Expert profiles provide access to professional credentials, CVs, fee information and expected reporting timescales, allowing instructing parties to make informed decisions before proceeding.

Once instructed, both parties work within a shared case environment, with direct messaging, document exchange and visibility of important case developments.

Rather than chasing updates, legal professionals can see how their instruction is progressing.

Less Administration. More Time for Legal Work.

Saving time does not stop once an expert has been appointed.

The Gateway brings together the tools needed to manage the instruction from beginning to end.

Case dates are synchronised between the solicitor and expert, helping both parties work towards the same deadlines.

Documents can be uploaded, shared and downloaded within the case. Direct messaging allows questions to be raised and answered without searching through separate email chains.

A case audit trail records activity and provides a clear history of developments, communications and key events.

Where multiple parties are involved, the platform can also support controlled, read-only access, helping maintain visibility without compromising the management of the instruction.

These features are particularly valuable in complex proceedings, where several experts, solicitors or other professionals may need to coordinate their work.

A Better Way Forward

Legal professionals should not have to spend valuable time navigating avoidable administrative obstacles simply to obtain expert evidence.

By bringing expert discovery, quotations, instructions, communication, document sharing, deadlines and report delivery into one structured workspace, Expert Witness Gateway offers a practical alternative to fragmented traditional processes.

Fewer emails. Less chasing. Greater transparency. More time to focus on the case.

Expert Witness Gateway is making expert instructions simpler, from first enquiry to final report.

Discover a better way to instruct expert witnesses.

Visit **www.expertwitnessgateway.co.uk** to register for free, explore the platform and see how straightforward your next expert instruction could be.



Dr Russell Keenan is a Consultant Paediatric Haematologist with over thirty years' clinical experience and extensive medico-legal practice. A Cardiff University Bond Solon (CUBS) accredited expert, he has given evidence across family, civil, criminal and coroner jurisdictions. As Director of the Expert Witness Gateway, he helped shape the platform after years of frustration with inefficiencies and outdated instruction models.

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